

Good News

Department of Labor and Employment

Bureau of Working Conditions

27 March 2018

TOWARDS DELIVERING DECENT JOBS FOR BPO WORKERS



In light of the booming BPO Industry in our country, the BPO Industry Employees Network (BIEN) organized three (3) workshops to tackle issues on low wages and job security of BPO workers.

These were made possible with the support of DOLE Region VI-Cebu City (March 10), VII-Bacolod City (March 12) and XI-Davao City (March 23) by providing venue and snacks; and of the Bureau of Working Conditions for sending representatives as resource speaker for the above workshop.

The main objective of the workshop is to gather information on wages in regional IT-hubs and contrive ways in which this can be collectively addressed by the group.

The workshop's program were classified into five sessions which covered (a) presentation of DOLE's current programs for BPO workers, (b) critical analysis of working conditions in the BPO industry including wage and job security, (c) sharing of working conditions by participants, (d) brainstorming of possible policy recommendations by participants and (e) synthesis of all important matters tackled.

The Bureau is with the end view that the time and effort exerted in organizing the workshop will bear fruitful contribution in ensuring that the data gathered will aid the Department in formulating an appropriate policy that would ensure decent work in the BPO industry.

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