

Good News
Department of Labor and Employment
Bureau of Working Conditions
30 April 2020

Adopting to the new normal

“Business as usual.”

In light of the challenges brought by the pandemic, this crisis has thought us many ways on how we can be resourceful, creative and innovative. These characteristics are very apparent on how the Bureau of Working Conditions is adopting to the new normal as public servants.

One would think that enhanced community quarantine means suspension of government work and public service – false. In fact, the Bureau of Working Conditions is very proactive in addressing concerns relating to labor standards, occupational safety and health, and social amelioration programs of the labor department.

Business as usual in the new normal is a challenge which we have to adapt. In light of technological advancements, this has helped the Bureau in ensuring continuity of public service and it at its prime by taking advantage of the fruits of this era.

With the aid of this era’s technological advancements, the Bureau was able to conduct and panel several learning sessions through webinar, organize and attend meetings through teleconference, assist clients through augmentation of the hotline service of the labor department, and respond to queries through social media and electronic mail.

True to its motto, BWC: Because We Care, the Bureau of Working Conditions unceasingly learn and constantly explore alternative means to be always of service to the public. As government employees, it is our duty to expand our knowledge and learn new skills to improve public service.

It is at this time of crisis, we, public servants, are needed the most and of the best position to guide the public.

-PAGDO-