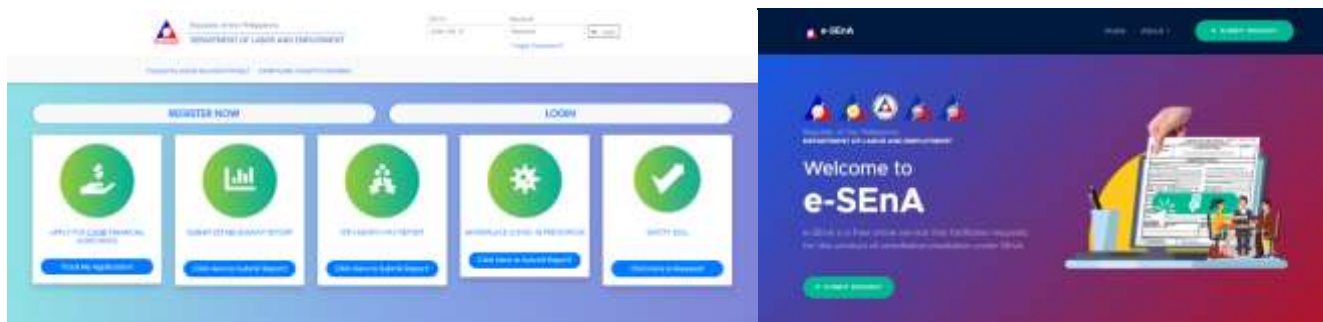


News Release

Department of Labor and Employment
Bureau of Working Conditions
21 August 2021



DOLE-SDT continues to deliver online services for the public

Even though we are still amidst the pandemic and are adapting to the new normal, the Department of Labor and Employment (DOLE) strives to maintain a high priority on the safety and health of the public by focusing on improving online delivery of the DOLE programs and services.

In line with this, DOLE-Systems Development Team (SDT), an internal team created composed of select DOLE IT personnel coming from the Bureau of Working Conditions and select regional offices, are working diligently to enhance the Department's online systems, particularly the Establishment Report System (ERS) and the e-SEnA.

The ERS was created to streamline the documents and reports required from establishments in the private sector and to be a central platform in the submission of said DOLE-required papers. At present, submission of Establishment Report on the Implementation of Alternative Work Scheme, Temporary and Permanent Closures, and Retrenchment/Reduction of Workforce, Compliance with PD 851 or the 13th Month Pay Report, Workplace COVID-19 Prevention and Control Compliance Report, and Safety Seal and CAMP Financial Assistance Applications are available in the ERS.

e-SEnA on the other hand, is a free online service that facilitates requests for the conduct of conciliation-mediation under the Single Entry Approach (SEnA) Program of DOLE. Institutionalized through the enactment of Republic Act No. 10396, SEnA provides a speedy, impartial, inexpensive, and accessible settlement procedure of all labor issues or conflicts preventing them to ripen into an actual labor case.

Presently, these online systems are lodged in the Bureau of Working Conditions' (BWC) server. BWC, as part of the SDT, is responsible for the systems' maintenance and administration, and in ensuring the reliability of the systems allowing seamless access to the public. The BWC likewise continues to provide support to other DOLE offices with programs lodged in the online systems.

The ERS and e-SEnA is accessible via the following URLs: reports.dole.gov.ph and sena.dole.gov.ph.

/LGBZ/