

**News Release**  
**Department of Labor and Employment**  
**Bureau of Working Conditions**  
**28 April 2022**



**SOCOTEC to BWC: “no minor or major NC”**

On Tuesday, DOLE Assistant Secretary Ma. Teresita Cucueco commends the Quality Management System (QMS) Team of the Bureau of Working Conditions (BWC) after the successful completion and closure of its QMS Surveillance Audit against the requirements of ISO 9001:2015.

“For that, *wala naman tayong* minor or major NC [non-conformity],” Mr. Eugene Herradura, System Auditor of SOCOTEC Certification Philippines, Inc. (SOCOTEC) said as he concluded the audit.

He noted that BWC is fully aware of its quality management processes and is quick in presenting the requested documents during the audit.

When asked how the BWC prepared for its surveillance audit, Ms. Sarah Kay Juan, BWC QMS Focal Person, replied: “Since QMS was already institutionalized in the Bureau, more on preparation *nalang* on the required documents. We also prepared for the possible questions that may be asked by the auditor based on our consultation with IAS and FMS.”

“The Bureau's commitment to compliance and standardization reflects on the improvement and current status *natin* in terms of internal and external audit. Bounded by the DOLE's QMS Principles, the Bureau will continually adhere to and implement its quality management standards,” Ms. Juan added.

The registered programs of the BWC were originally certified by AJA Registrars Inc. against the requirements of ISO 9001:2008 on 02 September 2015 and re-certified against the requirements of ISO 9001:2015 on 12 September 2018.

On 13 July 2021, the registered programs were once again certified against the requirements of ISO 9001:2015 by SOCOTEC, valid until 15 July 2024, subject to adherence to the agreed ongoing programme, successful endorsement of certification following each audit, and compliance with the terms and conditions of the certification.

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